Visiting The Guggenheim
A social narrative for visiting the museum
1.

We are going to the Solomon R. Guggenheim Museum. While we are there, we will see many different kinds of art.

When I first arrive at the museum, I may notice that the building looks different from the other buildings on the street. It is white and round!

Photo: David Heald
Today’s visit may be different than other times we have visited the museum. This is because the Guggenheim has made some changes to keep me, other visitors, and museum staff safe.
During our visit, there are some new rules we will need to follow to stay safe.

- We must show proof of a covid-19 vaccination to enter the museum.
- We will wear our masks and keep our nose and mouth covered.
- We will remember to wash and/or sanitize our hands.
I will arrive at the museum’s main entrance located on 5th avenue between 88th and 89th streets. Sometimes there is a line and I may need to wait a few minutes.
5.

Museum staff will greet me outside the main entrance and check my vaccination status.
Before we enter the museum, a security guard will ask to look in our bags. I will open my bag so the guard can look inside. This is okay. If I don’t have a bag, I can walk past this security guard.
If I have purchased my ticket in advance, I can show it to staff and enter the galleries. If I do not have a ticket, I can go to the admissions desk and purchase one.
Some areas of the museum are temporarily closed. The coat check is closed. If we have coats or bags, we must wear or carry them while we are in the museum. If I have a backpack, I will be asked to turn it around and wear it on the front of my body.
9.

There will be security guards throughout the museum. They help people and protect the art. If I get lost, have a question, or need help, I can tell one of the security guards and they will help me.

Photo: Melanie Adsit
While I am in the museum, I will be sure to follow these rules to keep the art safe:

- I will not touch the art, walls, or glass display cases.
- I will not eat or drink inside the museum.
- I will keep my hands down and my body safe.
- I will stay with my group.
- I will walk slowly and speak in a quiet voice.
Once we go inside, we will be in the rotunda. The rotunda is a big space that is shaped like a circle. It has a very high ceiling with a skylight at the top.

The rotunda may have many people and noises in it. This is okay.
I will see art in many different parts of the museum. Some parts of the museum are quiet and not crowded. Some parts of the museum are loud and crowded. I can use the sensory map to show me where these different areas are.
Now we will go see some art! I can choose to take the elevator or walk up the ramp.
There are bathrooms on many floors of the museum. If I need to use the bathroom, I can ask a security guard how to find it.
15.

If I need a break, there are benches and quiet spaces throughout the museum. I can sit on these benches or in these quiet spaces until I feel ready to continue my visit.

Photos: JenYee
16.

When I am ready to leave, I will take the elevator or the stairs to go back to the rotunda floor.

Photos: David Heald
We will leave the museum through a different door than we used to enter. This door is to the right of the entrance, just inside the museum store. I hope I can visit the museum again soon and see more art!